Homestead Hospital
BAPTIST HEALTH

Strategic Goals FY13

People Service Quality Financial Growth Community

Employee Engagement Index (HR Solutions Survey) above 85th percentile.	HCAPHS scores on the CMS website at or above 90th percentile.	All National Quality and value based purchasing measures at or above the top decile.	Managers at or below budget with respect to expense per unit of service and productive hours per unit of service.	Increase volume of inpatient pediatric patients to at or above an average daily census of seven.	Reduce measurable solid waste disposal.
Attract and retain a quality workforce as evidenced by departmental attrition rates below 7%.	Achieve and maintain superior Physician Satisfaction (at or above the 90th percentile).	Continue preparation towards Soarian.	Total expense per 100 adjusted admissions, case mix adjusted, at or below budget.	Implement laborist program.	Reduce readmissions for CHF to 8% and diabetes (<35 year old) to 18% via Baptist Health Follow-up Care at Homestead.
	Explore means to decompress the ED.	Begin writing phase of Magnet application.	Action O/I-all normalized departments, at or below the 75th percentile. All departments normalized.		Open Ryan White HIV clinic.